

Links and phone numbers

VENDOR	MEMBER CONTACT	COVERS	Website	Forms
PATIENT CARE	1-866-253-2273 Fax: (414) 271-1795	Claims advocate. Contact for any plan or claim questions.	www.patientcare4u.com	
PREMERA Blue Cross Blue Shield (BCBS) of Alaska	1-800-508-4722 24 hour NurseLine <u>1-800-841-8343</u>	Medical/Vision and Dental Claim	www.premera.com	For active employees to make Medical or Dental changes use TAPS document 10501: Nonactive contact LifeWise. Claim forms available on Premera's website. Go to Forms, then select Alaska.
LifeWise Administrators	1-800-508-4722	Cobra Administration Billing and Enrollments for nonactive participants		
Medco Prescription Rx (non-Medicare Part D)	1-800-345-6784	Info (Price of Medication) or Reorders of prescription retail or mail order	www.medcohealth.com	Medco claim forms available on www.Premera.com in the area called forms, then select Alaska
Medco Medicare Part D RX Wrap	1-800-758-3605		www.medcomedicare.com	
Medicare Information Center Alaska's Medicare Resource Center	1-800-478-6065 in Anc 269-3680		http://www.hss.state.ak.us/ds/ds/medicare/	
FSA WageWorks	1-877-924-3967	Medical Expense and Dependent Care Flex Spending Accounts	www.wageworks.com help@wageworks.com	TAPS document 10500: Medical and/or Dependent Care FSA claim forms on www.wageworks.com
MetLife Group Variable Universal Life (GVUL) Insurance	1-800-756-0124	Active employees Group Variable Life Insurance and Retiree since 10/1/07	https://gvuleservice.metlife.com	enrollment is online. certificate number is needed for claim call 1-800 number
MetLife Term Life Insurance (Retirees before 9/30/2007, summer interns and VPA)	630-499-3715		mymetteam_w1@metlife.com	TAPS document 10500 for VPA enrollment or changes TAPS document 7097 for beneficiary changes
Magellan Behavioral Health	1-800-478-2812	EAP program, Legal Services, Elder and Child care referrals	www.magellanassist.com	
John Hancock Long Term Care	1-800-482-0022	Group Long Term Care	http://apsc.jhancock.com/ username: apsc password: mybenefit	Enrollment is online
Lincoln Financial Group (LTD) Long Term Disability	1-877-843-3948	Questions/Payments for LTD/Disability		For enrollment in supplemental disability use TAPS document 10500
Fidelity Investments	1-800-908-2363	Savings & Investments (Pre & Post Tax contributions, catchup, Roth) and Pension	Netbenefits.fidelity.com	Enrollment, changes, loans online or call 1-800-908-2363